Instructions for Completing Clinton County Adult SPOA Application

Single Point of Access

SPOA is an OMH initiative that oversees and manages Medicaid funded intensive community specialized based services including Case Management, Community Residence, Apartment Treatment Program, and Supportive Housing. SPOA has a committee that meets to review all referrals and manages access to these services. To make a referral you must complete a referral form and send it to the appropriate coordinator as explained below.

Referral Process:
Complete the attached referral form for Clinton County Single Point of Access for Adult Services and return to:

Clinton County Mental Health and Addiction Services  
Attn: Erica Leonard, SPOA Coordinator  
130 Arizona Avenue  
Plattsburgh, NY. 12903  
erica.leonard@clintoncountygov.com  
Phone: 518-565-4090 fax: 518-566-0168

Referrals will be reviewed to ensure that they are completed and will be sent forward to appropriate program manager.

- Care Management- Mary Baker, Director of Case Management and AOT Coordinator, Behavioral Health Services North. 518-563-8000, mbaker@bhsn.org
- Care Management- Sara Arnold, Care Manager, St. Lawrence Psychiatric Center Sara.Arnold@omh.ny.gov
- Supportive Housing- Jacinthe Rivers, Program Coordinator for Supportive Housing (Helping Hands and Homestead on Ampersand), Behavioral Health Services North. 518-563-8000 ext. 2108, jrivers@bhsn.org
- Breakthrough II Community Residence/Apartment Treatment Program- Ashley Pickering, Breakthrough II Program Coordinator, Behavioral Health Services North, 518-563-8000 ext. 2182, apickering@bhsn.org
- Residential Services- Elizabeth Carpenter-Director of Housing, Behavioral Health Services North, 518-563-8000 x. 2045, lcarpenter@bhsn.org

Once the appropriate program manager receives the referral they will contact you to obtain more information related to the service if needed.

For Care Management Services- individuals can be enrolled independently of the SPOA committee’s approval if they are receiving Medicaid. If they do not receive Medicaid they must be prioritized through the SPOA process.

The SPOA committee meets twice a month where referrals are discussed and determined eligible or ineligible. Once a decision is made the individuals are referral source will be notified by letter. There may be a waitlist and services may not be available immediately. You will be notified when service is available. It is your responsibility to keep committee updated with your contact information during that wait period.

*All Referrals Should

- Have a qualifying diagnosis within last year documented
- ROI should be signed within 2 months of the application if the ATP or CR. For SH, HOA, and CM the ROI should not be more than 30 days difference.
- For physician authorization the date of the physician’s signature and client’s signature should be the same.
**Check all services that you are applying for**

<table>
<thead>
<tr>
<th>Services</th>
<th>Description</th>
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</thead>
<tbody>
<tr>
<td><strong>Care Management</strong></td>
<td>Communicates with other providers to ensure individual’s needs are being met. Oversees and provides access to all medical, social and behavioral health care services. Eligibility: Must have two chronic conditions (MH, SUD, Asthma, Diabetes, and BMI over 25) or, one Qualifying chronic condition, or one serious Mental illness.</td>
</tr>
<tr>
<td><strong>Supportive Housing-HHH</strong></td>
<td>Permanent housing program that assists those recovering from MI secure/retain safe, affordable housing in Clinton County. Services include: support services to maintain housing/wellbeing, financial supports (i.e. rental subsides, security deposits, assistance with purchasing furniture/household items necessary for dwelling); limited case management, advocacy to access/receive variety of services within the community. At minimum, meet with participants face to face monthly, and at home once a quarter, assist participants to develop individual support plans identifying resources available. Eligibility- Applicants must be at least 18 years old and have a SPMI. No physician’s authorization required.</td>
</tr>
<tr>
<td><strong>Homesteads on Ampersand</strong></td>
<td>Permanent housing program that assists those recovering from MI to reside in safe affordable permanent quality housing while receiving financial and support services. Services include: support services 24/7 to maintain housing and wellbeing, financial supports including rental subsides, security deposit, assistance with purchasing furniture/household items necessary for dwelling; limited case management, advocacy to access and receive variety of services within the community. At minimum, meet with participants face to face monthly, and at home once a quarter. Assist participants to develop individual support plans identifying resources available. Eligibility- Applicants must be at least 18 years old and have a SPMI. No physician’s authorization needed.</td>
</tr>
<tr>
<td><strong>Northwoods ESSI</strong></td>
<td>“Permanent housing program that assists homeless households that are seriously mentally ill, have a substance use disorder, between ages of 18-25 or are chronically homeless reside in safe affordable permanent, quality housing while receiving financial and support services. Services include: support services 24/7 to maintain housing and wellbeing and financial supports to establish dwelling, limited case management, advocacy to access and receive variety of services within the community. At minimum, meet with participants face to face monthly, and at home once a quarter. Assist participants to develop individual support plans identifying resources available. Eligibility- applicants must meet the NYS ESSI criteria for homeless or sheltered homeless and have a SMI, SUD, be 18-225 years old, or chronically homeless. No physician’s authorization needed.”</td>
</tr>
<tr>
<td><strong>Apartment Treatment Program</strong></td>
<td>Transitional housing program that assists individuals recovering from MI by meeting with participants on average of 2-3 times per week to provide supportive services. Apartments are fully furnished/equipped with household items. Majority of units are single 1 BR units, some 2 BR units in which 2 participants share living room, kitchen, and bathroom but have separate bedrooms. Services include assistance in developing individualized service plan that addressed services needed such as daily living skills, symptom management, medication management, health services, skill development, parenting training, socialization, and substance abuse services. Eligibility- Applicants must be at least 18 years old and have a SPMI, primary diagnosis of psychiatric illness with acute psychiatric symptoms adequately controlled with or without medications. Physician’s authorization in required. Must be signed by an MD or DO.</td>
</tr>
<tr>
<td><strong>Community Residence</strong></td>
<td>Transitional housing program that assists individuals recovering from MI live in a safe structured, supervised environment while developing the skills to live more independently. Staff are on site 24/7. Services include assistance in developing an individualized service plan that addresses services needed such as: daily living skills, symptom management, medication management, health services, skill development, parenting training, assertiveness/self-advocacy training, and community integration. Rehabilitation counseling, socialization, and substance abuse services. Eligibility- Applicants much be at least 18 years old and have a SPMI, primary diagnosis of psychiatric illness with acute psychiatric symptoms adequately controlled with or without medications, unable to live independently in the community, and potential to improve fundamental independent living skills. Physician’s authorization is required. Must be signed by an MD or DO.</td>
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Clinton County Adult Single Point of Access Application Form

Basic Client Information

<table>
<thead>
<tr>
<th>Client Name:</th>
<th>Previous Name:</th>
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<tbody>
<tr>
<td>Address:</td>
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<tr>
<td>County:</td>
<td>SSN:</td>
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<tr>
<td>Phone #:</td>
<td>DOB:</td>
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<tr>
<td>Age:</td>
<td>Gender:</td>
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<tr>
<td>Marital Status:</td>
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<tr>
<td>Ethnicity:</td>
<td>Primary Language</td>
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</table>

Application Date:

Financial Information

- Monthly Income:_________  Employment: Employer Name: ______________________
- SSI  SSD  PA  VA  Alimony  Child Support  Retirement Income  Other: ________________

Existing Representative Payee?  Yes  No : (who) ________________________________

Health Insurance

- Medicaid # ________________  Medicare # ________________  Other Plan: ________________

Emergency Contact

Name: ____________________________  Relationship: __________________________
Address: ________________________________  Phone #: ________________________

Referral Information

Person Making Referral (name, title, relationship): ________________________________
Representing which agency/Committee: __________________________________________
Address: ________________________________  Phone: ________________________
Fax: __________________________  Email: ______________________________________

Mental Health Information

Current mental health treatment? (Where, with whom?) (Medications?) (Compliance?)
______________________________________________________________________________
______________________________________________________________________________
Involvement with any other agencies?
______________________________________________________________________________

Medical Information: Describe any significant current physical health conditions and treatment being received, including medications and treatment provider and compliance with treatment.

Primary Care Physician: ________________________________
**Risk Factors:**

<table>
<thead>
<tr>
<th>Risk Factor</th>
<th>No History</th>
<th>Past</th>
<th>Present</th>
<th>Comment</th>
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<tbody>
<tr>
<td>Suicidal (ideation, attempts)</td>
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<td>Physical harm to others/History of Violence</td>
<td>x</td>
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<td>Destruction of property</td>
<td>x</td>
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<tr>
<td>Fire setting</td>
<td>x</td>
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<td>Sexually abusive / inappropriate to others</td>
<td>x</td>
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<tr>
<td>Reckless behavior</td>
<td>x</td>
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<tr>
<td>Drug and alcohol abuse/use</td>
<td>x</td>
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<td>Non-Compliance with Treatment</td>
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<td>Mild or Moderate Stress Creates Exacerbation of Symptoms</td>
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<td>Command Hallucinations</td>
<td>x</td>
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<td>Difficulty Coping with Major or Multiple Medical Problems</td>
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<td>Self-Injurious Behavior</td>
<td>x</td>
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<tr>
<td>Trauma</td>
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<td>Frequent Crisis Contacts</td>
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<td>Temper Outbursts</td>
<td>x</td>
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<tr>
<td>Incarceration</td>
<td>x</td>
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<tr>
<td>Chronic Housing Problems</td>
<td>x</td>
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<tr>
<td>Chronic Legal Problems</td>
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Recent Deterioration of functioning, if any?
_____________________________________________________________________________________________
_____________________________________________________________________________________________

**History of Mental Health Treatment**

*Inpatient hospitalizations* (Where? Dates? For how long? Why?)

*Psychiatric ER visits* (Where? Dates? Why?)

*Health Home Care Management*  
*Community residence/ supported housing:*
Court Ordered Treatment (AOT, MH Court, Drug Court)

Other (E.g. Self-help groups, psychosocial club, crisis center calls)

Current Living Situation (For Supported Housing Applications Only)
Do you wish to stay at your current location?  Yes  No
Do you have a lease? If so when does it expire?  Yes  No  _______________
Who is your Landlord?  __________________________ Rent for this location?  _______________
Are you getting help to pay rent? If Yes, Who?  Yes  No  _______________
Describe physical living space of current residence and any problems with living conditions.
____________________________________________________________________________________
Has client ever had problems with housing in the past (eviction, inability to live alone, homelessness?)
__________________________________________________________________________________

Current Living Arrangements

<table>
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<tr>
<th>Household Composition (name)</th>
<th>Age</th>
<th>Relationship to client</th>
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Safety Concerns:
Any safety issues around this person or others in the household?  Yes  No
Firearms, Swords, Weapons in the home?  Yes  No
Animals in the Home?  Yes  No

Statement of Need
In the individuals own words- what do they see as their care management needs in terms of advocacy, linkage, monitoring, or state reason for requested level of housing.
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
### Client Needs

(Areas affected by psychiatric illness)

<table>
<thead>
<tr>
<th>Client Needs</th>
<th>None</th>
<th>Low</th>
<th>Medium</th>
<th>High</th>
<th>Explanation</th>
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<tbody>
<tr>
<td><strong>Self care</strong> (ADL’s, hygiene, grooming, hygiene, nutrition, shopping, cooking, completing chores)</td>
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<td><strong>Money management</strong></td>
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<td><strong>Housing</strong> (obtaining adequate housing, furniture, appliances)</td>
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<td><strong>Home management</strong> (cleaning, use of appliances, household organization)</td>
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<td><strong>Transportation</strong></td>
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<td><strong>Psychiatric services</strong> (getting access, keeping appointments, appropriate use)</td>
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<tr>
<td><strong>Medical services</strong> (getting access, keeping appointments, appropriate use)</td>
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<td><strong>Medication management</strong></td>
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<td><strong>Legal</strong> (help dealing with the legal system)</td>
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<td><strong>Social security</strong> (obtaining, keeping)</td>
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<td><strong>DSS</strong> (Medicaid, PA, food stamps, etc.)</td>
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<td><strong>Work / School</strong> (attendance, ability to function in the work / learning environment and complete assigned tasks)</td>
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<td><strong>Social Relationships</strong> (Establishing or maintaining satisfactory &amp; appropriate relationships with peers)</td>
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<td><strong>Handling emergencies</strong> / solving problems</td>
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<td><strong>Other</strong> (describe)</td>
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</tbody>
</table>

- Send Referral form to: Clinton County Mental Health & Addiction Services, Adult SPOA Coordinator, Fax # 518-566-0168
Diagnosing Clinician: ______________________________

**Diagnostic Impression**
(Mental Health Dx date within last year)

<table>
<thead>
<tr>
<th>CODES ARE REQUIRED</th>
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<tbody>
<tr>
<td>Dx Code</td>
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</table>

If diagnosis was established less than one year ago, did the client exhibit symptoms prior to the official diagnosis? 
Yes ____ No ____

**If yes, then what date did symptoms begin: _______________________________**

Does Client meet Severe and Persistent Mental Illness/Severe Mental Illness (SPMI/SMI)?

Clinician Signature: ______________________________ Date: ___________

**This form must be completed in full with dates and Clinician, Psychiatrist, PCP or other treating professional signature attesting to the diagnosis eligibility.**
Request for Intensive Mental Health Services
And Information Release Authorization
To Single Point of Access Committee

Name: _________________________________________  DOB: ______________

I request that I be considered for the following intensive mental health services: (check all that apply)

___ Care management
___ Community residence program
    (Physician’s Authorization Required)
___ Supported Housing
___ Apartment Treatment Program
    (Physician’s Authorization Required)
___ NorthWoods
___ Homesteads on Ampersand

I am knowledgeable of what the above named services consist of and understand what services are requested on
my behalf.

I understand that acceptance into one of the above programs is decided by Clinton County’s Single Point of Access
Committee. I understand that this committee is composed of representatives of community agencies and
consumer advocates. Community agencies represented include, but are not limited to, Clinton County Mental
Health and Addiction Services, Behavioral Health Services North, CVPH Medical Center, Department of Social
Services, Department of Probation, Office for People with Developmental Disabilities (OPWDD), Office for the Aging,
ETC Housing Corp., Champlain Valley Health Network and National Alliance on Mental Illness (NAMI). I understand
that the members of this committee have agreed in various signed agreements to be bound by the highest
standards defined by law (42 C.F.R. Part 2) to maintain the confidentiality of the information presented to the
committee and to not discuss that information outside the scope of the committee.

I understand that it is the role of the committee to oversee the use of the above named services in Clinton County
and to decide what level of service is most appropriate for each client in light of the demands for those services.
The committee’s decision will be based on information about me from a variety of sources available to the
committee.

With this understanding, I give my permission for members of the Clinton County Single Point of Access Committee
to share information regarding me in order to determine my eligibility for the services named above. I further
understand that I may withdraw this request and permission to share information (except for actions already taken)
at any time without jeopardizing my current treatment or any future application for these services. Unless my
permission is withdrawn I understand that this request / authorization will remain in effect as long as I continue to
receive the services covered by this committee.

Signature: ______________________________________________________  Date: __________
Witness: ______________________________________________  Date: __________

Withdrawal of Request / Authorization

I voluntarily withdraw my request for case management or housing services and in so doing withdraw my
authorization for the Clinton County Single Point of Access Committee to continue to share information regarding
me. I understand that this withdrawal does not cover actions that have already been taken by this committee.

Signature: ______________________________________________________  Date: __________
Witness: ______________________________________________________  Date: __________
Clinton County Adult Single Point of Access Application Form

Initial Authorization for Restorative Services
Of Breakthrough II Community Residence Programs

(Community Residence & Apartment Treatment Program Applications Only)
(To be signed by a licensed physician and the individual requesting consideration for housing services on the same date)

I have **met with my physician on this date** and discussed the Breakthrough II Residence Program and the services and supports it has to offer. By signing this form I have consulted with my physician and I am asking for consideration to have my application reviewed by the SPOA committee for admission to the program.

Applicants Name: _______________________________

Applicants’ Signature___________________ Date_____________

Applicants Medicaid Number: _________________________________________

I, the undersigned licensed physician, based on my review of the assessments made available to me and having **met face to face on this date with this individual** to discuss the Breakthrough II Residential Program, have determined that the above named person would benefit from the provision of mental health restorative services* as known to me and defined pursuant to Part 593 of 14 NYCRR.

Physician’s Signature: ________________________________ Date: _________________

Print Physician’s Name: ________________________________ (Must Be a MD. or DO.)

License #: _________________________________

* Mental Health Restorative Services include:

- Assertive / Self Advocacy Training
- Community Integration Services
- Daily Living Skills Training
- Medication Management / Training
- Parenting Training
- Skill Development Services
- Rehabilitation Counseling

- Socialization
- Health Services
- Symptom Management
- Substance Abuse Management

**ALL SIGNATURE DATES MUST MATCH FOR AUTHORIZATION TO BE VALID**