myHealthPointe®
Client Portal
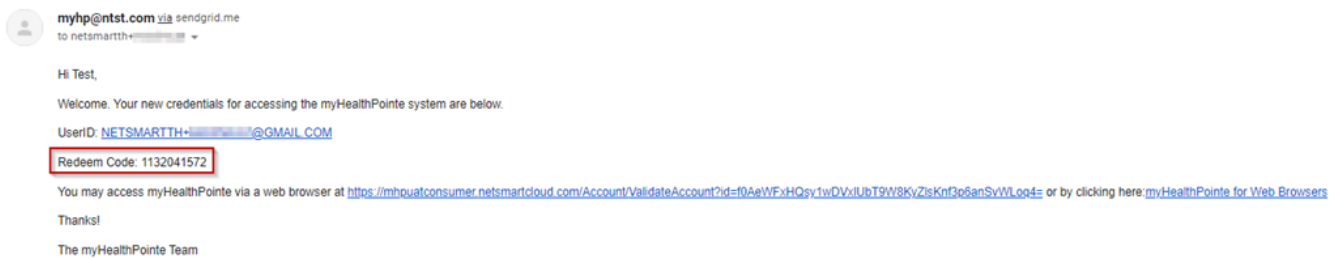
CLIENT REGISTRATION GUIDE

bhsn.org/mhp

my**HealthPointe®** Client Portal
CLIENT REGISTRATION GUIDE (WEB)

1. After requesting access to myHealthPointe®, watch for your credentials email with your **Redeem Code**.

Your myHealthPointe Credentials Inbox x

myhp@ntst.com via sendgrid.me
to netsmartth+■■■■■■ ▾

Hi Test,

Welcome. Your new credentials for accessing the myHealthPointe system are below.

UserID: NETSMARTTH+■■■■■■@GMAIL.COM

Redeem Code: 1132041572

You may access myHealthPointe via a web browser at https://mhpuatconsumer.netsmartcloud.com/Account/ValidateAccount?id=f0AeWFxHQsv1wDVxIUbT9W8KyZIsKnf3p6anSvWLoq4= or by clicking here:myHealthPointe for Web Browsers

Thanks!

The myHealthPointe Team

2. Click the link, then navigate to the Account Validation

Netsmart
myHealthPointe

VALIDATE ACCOUNT

To keep your personal health information secure, please enter your date of birth and the validation code sent to N****@G****.COM.

Date Of Birth *

mm/dd/yyyy

Validation Code *

Validation Code

I'm not a robot

reCAPTCHA
Privacy · Terms

Validate

3. Continue to setup username and password

Netsmart
myHealthPointe

CREATE PASSWORD

Username

NETSMARTTH██████@GMAIL.COM

Password *

••••••••••

VerifyPassword *

••••••••••

To protect your account, make sure your password contains:

- ✔ At least 8 characters
- ✔ Your input should contain at least 1 special character
- ✔ Your input should contain at least 1 lower case character
- ✔ Your input should contain at least 1 upper case character
- ✔ Your input should not contain space

Create Password

4. You are all set to log into your myHealthPointe® account!

Netsmart
myHealthPointe

Username

👤 NETSMARTTH+██████@GMAIL.COM

Password

🔒 ••••••••••

Sign in

Sign in with one-time code

Forgot Password?

myHealthPointe® Client Portal
CLIENT REGISTRATION GUIDE (WEB)

CLIENT DASHBOARD

Netsmart

	Today's Plan	📅
Profile	Time Activity	
	No items planned for today.	

Allergies	**Appointment Requests**	**Problems**	**Conversations**
Immunizations	**Encounters**	**Measurements**	**My Schedule**
Lab Results	**Medications**	**Documents**	**Education**

*Please note that these are representations, not all icons may appear on your actual dashboard

my**HealthPointe® Client Portal**
CLIENT REGISTRATION GUIDE (WEB)

MESSAGE YOUR CARE TEAM

Netsmart

1

Profile	Today's Plan		
	Time	Activity	📅
		No items planned for today.	

Allergies	Appointment Requests	Problems	Conversations
Immunizations	Encounters	Measurements	My Schedule
Lab Results	Medications	Documents	Education

2

Messages

+ New Message

Inbox   Trash

Delete Selected

	From		Date
☐	👤	Plattsburgh Appointment and Customer Service Someone from our Customer Experience team will be in contact to reschedule....Thank you!	09/28/2022

MESSAGE YOUR CARE TEAM (CONT.)

3